

FREQUENTLY ASKED QUESTIONS

• Who do I contact Comic Con Revolution with questions?

- Please contact James Ross at <u>james@atomiccrushevents.com</u> with any preshow questions.
- Once on site please see Tommy Oliver for any load in & set up questions. For all other questions, once again, see James Ross.

• Where do I pick up my exhibitor badges?

- When you arrive on Friday for load in & setup, Bobby will have a table in the loading dock by the rollup door to Hall with badges when you check in. If you are coming on Saturday morning to setup, you must pickup your exhibitor badges in Room #107 at the south end of the lobby.
- How many Exhibitor Badges do I get with my Booth or Artist Alley & Cosplay Corner Table?
 - You get four (4) exhibitor badges with your 10x10 booth and an additional two (2) exhibitor badges with each additional 10x10 booth. You get two (2) exhibitor badges with your artist alley table. Exhibitor badges are non-transferable and ONLY to be used by exhibitor staff. Those not working the event are NEVER to be given exhibitor badges without exception. If you have any questions please contact James Ross.

• Are we able to purchase additional exhibitor badges?

- Yes, extra exhibitor badges are \$35 each with a limit of four (4) extra exhibitor badges in total. You can purchase extra exhibitor badges in advance by emailing James Ross at <u>james@atomiccrushevents.com</u> or at the event they can be purchased at Exhibitor Registration during setup at the loading dock on Friday or in Room 107 on Saturday & Sunday.
- How much is Exhibitor Parking and where can I park?
 - During set up on Friday May 17th, parking is complimentary. You will be redirected to D lot. (lot across E. Holt Blvd). If an Exhibitor wants to park in closer lots, A, B or C the fee for Friday May 17th will be \$15.
 - The Ontario Convention Center is offering a \$50 parking pass for the weekend (does not change in price if bought on Saturday or Sunday) which will include any available lot and in/out privileges but NOT overnight. Overnight parking is available and can be purchased at the event.

• How long can our vehicle remain in the loading dock during setup?

• Your vehicle must be moved from the loading dock once you have finished unloading. Your vehicle must be unloaded and moved out of the loading dock before you begin setting up your booth or table. Be aware, vehicles left unattended may be towed at the owner's expense.

• What are the Load In and Set Up hours?

- Friday May 17th
 - All exhibitors are assigned a Zone for Load In. Check the Zone Load In Map included in the exhibitor kit. Please stick to your scheduled Zone Load In time. If you have any questions please contact James Ross.
 - Exhibitors have until 7pm to setup. At this time the exhibit hall will close.
- Saturday May 18th
 - Load In hours on Saturday are from 7am-8:30am. The show floor must be clear of boxes, bins, shelving, etc by 8:30am. After this point there are to be no hand trucks, carts, wagons etc on the show floor. You may hand carry in boxes only.
- Sunday May 19th
 - Exhibitors may restock from 7am-8:30am. The show floor must be clear of boxes, bins, shelving, etc by 9:30am. After this point there are to be no hand trucks, carts, wagons etc on the show floor. You may hand carry in boxes only.
- What time does the show floor open to attendees on Saturday and Sunday?
 - <u>Saturday May 18th, 2024</u> 10:00am (9:00a w/ advance ticket purchase) to 6:00pm
 - o <u>Sunday May 19th, 2024</u> 11:00am (10:00a w/ advance ticket purchase) to 5:00pm